

2019 GRI Content Index

Vicinity Unwrapped: Our Sustainability Story

Vicinity Centres sustainability disclosures within [Vicinity Unwrapped: Our Sustainability Story](#) (the website) are prepared in accordance with the Global Reporting Initiative (GRI) Standard at a Core level. The GRI Content Index below references sections of the website, and where relevant, the [2019 Annual Integrated Report](#) and the [2019 Corporate Governance Statement](#). Additionally, Vicinity's FY19 Performance Pack, which contains current and historical years' performance data can be downloaded [here](#).

GRI Standard	Disclosure	Reference (URL and/or page reference)
GENERAL DISCLOSURES		
GRI 102: General Disclosures 2016	102-1 Name of the organisation	About Vicinity Centres
	102-2 Primary brands, products and services	About Vicinity Centres
	102-3 Location of headquarters	About Vicinity Centres
	102-4 Location of operations	About Vicinity Centres
	102-5 Ownership and legal form	About Vicinity Centres
	102-7 Scale of the organisation	About Vicinity Centres
	102-8 Information on employees and other workers	About Vicinity Centres FY19 Performance Pack – Creating a great place to work
	102-9 Supply chain	Working with our suppliers – Our supply chain
	102-10 Significant changes to the organisation and its supply chain	2019 Annual Integrated Report – CEO and Managing Directors Review (p. 8)
	102-11 Adoption of the precautionary approach	Sustainability strategy – Climate resilience, Low carbon smart assets Approach to managing climate change Climate resilience Low carbon smart assets – Case Study: Net Zero carbon target, Integrated energy strategy
	102-12 External initiatives	Industry collaborations Reporting and transparency
	102-13 Memberships of associations	Industry collaborations
	102-14 Statement from senior decision maker	Home page – A message from our Chairman, An Update from our CEO and Managing Director
	102-16 Values, code of conduct and code of ethics	Ethics and risk management Our people and culture focus – Our values
	102-18 Governance structure	Sustainability governance
	102-40 Stakeholder groups engaged	Engaging with our stakeholders
	102-41 Collective bargaining agreements	None
	102-42 Identifying and selecting stakeholder groups	Engaging with our stakeholders
	102-43 Approach to stakeholder engagement	Engaging with our stakeholders
	102-44 Key topics and concerns raised	Engaging with our stakeholders
	102-45 Entities included in the consolidated financial statements	2019 Annual Integrated Report – Operations (p. 86)
	102-46 Defining report content and topic boundaries	Materiality – Our materiality review process
	102-47 List of material topics	Materiality – Important issues for Vicinity
	102-48 Restatements of information	None
	102-49 Changes in reporting	None
102-50 Reporting period	Home page – Our sustainability reporting	
102-51 Date of most recent previous report	FY18 Sustainability update, covering the Australian financial year 1	

GRI Standard	Disclosure	Reference (URL and/or page reference)
		July 2017 to 30 June 2018, published on 1 October 2018
	102-52 Reporting cycle	Home page – Our sustainability reporting
	102-53 Contact point for questions	Home page – Our sustainability reporting
	102-54 Claims of reporting in accordance with the GRI Standards	Home page – Our sustainability reporting
	102-55 GRI content index	Home page – Our sustainability reporting Sustainability reporting
	102-56 External assurance	Home page – Our sustainability reporting Sustainability reporting
MATERIAL TOPICS		
Climate change (adaptation and mitigation)		
		Materiality – Important issues for Vicinity Sustainability Strategy – Climate resilience, Low carbon smart assets Low carbon smart assets Climate resilience Developments and refurbishments 2019 Annual Integrated Report – Management of risk (p. 23)
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Approach to managing climate change Climate resilience Low carbon smart assets Sustainability ratings Developments and refurbishments 2019 Annual Integrated Report – Management of risk (p. 23)
	103-2 The management approach and its components	Approach to managing climate change Climate resilience Low carbon smart assets Sustainability ratings Developments and refurbishments 2019 Annual Integrated Report – Management of risk (p. 23)
	103-3 Evaluation of the management approach	Approach to managing climate change Climate resilience Low carbon smart assets Sustainability ratings
GRI 201: Economic Performance 2016	201-2 Financial implications and other risks and opportunities due to climate change	Approach to managing climate change Climate resilience
GRI 302: Energy 2016	302-1 Energy consumption within the organization	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Improving our environment
	302-3 Energy intensity	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Improving our environment
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Sustainable destinations
	305-2 Energy indirect (Scope 2) GHG emissions	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Improving our environment
	305-3 Other indirect (Scope 3) GHG emissions	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Improving our environment
	305-4 GHG emissions intensity	Low carbon smart assets – Resource efficiency improvements FY19 Performance Pack – Improving our environment
Community hubs and consumer experiences		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Management of risk (p. 22), Our communities (p. 36) Shaping better communities – Our focus and achievements 2019 Annual Integrated Report – Our strategy and business prospects (p. 12), Our management of risk (p. 22), Engaging with our stakeholders (p. 26), Development (31-33), Our communities (p. 36), Our data and analytics (p. 38-39).
	103-2 The management approach and its components	Shaping better communities Investing in our communities Our RAP Creating community hubs Community engagement
	103-3 Evaluation of the management approach	Investing in our communities Community engagement 2019 Annual Integrated Report – Our management of risk (p. 22), Our data and analytics (p. 38-39)
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	Our commitments Investing in our communities – Community Investment Program Community engagement Working with our suppliers – Procurement through social and indigenous enterprises
GRI 203: Indirect	203-2 Significant indirect economic impacts	Community hubs – Our broader economic and community impacts

GRI Standard	Disclosure	Reference (URL and/or page reference)
Economic Impacts 2016		Working with our suppliers – Procurement through social and indigenous enterprises, Case study: Making an impact with YMCA ReBuild, Case study: Supporting Indigenous employment with Wilco Electrical
Non-GRI	Net Promoter Score (NPS)	Community engagement – Providing a consistent experience for our consumers and communities
Retail trading conditions		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our management of risk (p. 22) 2019 Annual Integrated Report – Our management of risk (p. 22), Engagement with our stakeholders (p. 26-27), Development (p. 31-33), Our data and analytics (38-39), Partnering with our retailers
	103-2 The management approach and its components	Community engagement – Providing a consistent experience for our consumers and communities, Data and insights Engaging with our stakeholders – Our stakeholders 2019 Annual Integrated Report – Our management of risk (p. 22), Engagement with our stakeholders (p. 26-27), Our data and analytics (38-39)
	103-3 Evaluation of the management approach	Partnering with our retailers Community engagement
Cyber security and data privacy		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our management of risk (p. 25) 2019 Annual Integrated Report – Our management of risk (p. 25), Our data and analytics (38-39)
	103-2 The management approach and its components	Community engagement – Data and insights Vicinity Centres Privacy Policy
	103-3 Evaluation of the management approach	2019 Annual Integrated Report – Our management of risk (p. 25)
Responsible supply chain incl. modern slavery		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Working with our suppliers – Our supply chain
	103-2 The management approach and its components	Working with our suppliers – Assessing and addressing risks, Addressing Modern Slavery and broader sustainability risks in our supply chain, Supplier performance, Case Study: Cleaning Accountability Framework Pilot, Procurement through social and indigenous enterprises Engaging with our stakeholders – Our stakeholders
	103-3 Evaluation of the management approach	Working with our suppliers – Assessing and addressing risks, Addressing Modern Slavery and broader sustainability risks in our supply chain, Supplier performance
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	Working with our suppliers – Assessing and addressing risk
GRI 412: Human Rights Assessment 2016	412-1 Operations that have been subject to human rights reviews or impact assessments	Working with our suppliers – Assessing and addressing risk
	412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Working with our suppliers – Assessing and addressing risk
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	Working with our suppliers – Assessing and addressing risks
Diversity, inclusion and wellbeing		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Our people and culture focus Diversity and inclusion – Diversity and inclusion 2019 Annual Integrated Report – Our management of risk (p. 25)
	103-2 The management approach and its components	Our people and culture focus Diversity and inclusion Health and wellbeing 2019 Corporate Governance Statement – Diversity and inclusion (p. 11-12) 2019 Annual Integrated Report – Our management of risk (p. 25), Our people (p. 40-41)
	103-3 Evaluation of the management approach	Our culture

GRI Standard	Disclosure	Reference (URL and/or page reference)
		Diversity and inclusion – Diversity and inclusion Engaging with our stakeholders – Our people 2019 Corporate Governance Statement – Diversity and inclusion (p. 12-14)
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	Diversity and inclusion – A diverse workplace FY19 Performance Pack – Creating a great place to work 2019 Corporate Governance Statement – Diversity and inclusion (p. 11-12)
	405-2 Ratio of basic salary and remuneration of women to men	Diversity and inclusion – Promoting equal pay FY19 Performance Pack – Creating a great place to work
GRI 403: Occupational Health and Safety 2016	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	FY19 Performance Pack – Creating a great place to work (absenteeism rate)
Physical safety		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Focus on safety 2019 Annual Integrated Report – Our management of risk (p. 24)
	103-2 The management approach and its components	Focus on safety 2019 Annual Integrated Report – Our management of risk (p. 24)
	103-3 Evaluation of the management approach	Focus on safety
GRI 403: Occupational Health and Safety 2016	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Focus on safety <i>Not applicable – Vicinity no longer reports our workforce injury performance indicators in our sustainability reporting. The reason for this omission is explained in the page linked above.</i>
Tenant engagement and retention		
	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our management of risk (p. 22) 2019 Annual Integrated Report – Our management of risk (p. 22), Engagement with our stakeholders (p. 26-27), Development (p. 31-33), Our data and analytics (38-39)
GRI 103: Management Approach 2016	103-2 The management approach and its components	Partnering with our retailers Engaging with our stakeholders – Our stakeholders 2019 Annual Integrated Report – Our management of risk (p. 22), Engagement with our stakeholders (p. 26), Our data and analytics (38-39)
	103-3 Evaluation of the management approach	Partnering with our retailers Engaging with our stakeholders – Our stakeholders
Waste management and recycling		
	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Low carbon smart assets – Waste and recycling
GRI 103: Management Approach 2016	103-2 The management approach and its components	Sustainability strategy – Low carbon smart assets Low carbon smart assets – Resource efficiency improvements, Waste and recycling, Case Study: Plastic draws the short straw at Mandurah Forum
	103-3 Evaluation of the management approach	Low carbon smart assets – Resource efficiency improvements, Waste and recycling Sustainability ratings
GRI 306: Effluents and Waste	306-2 Waste by type and disposal method	Low carbon smart assets – Resource efficiency improvements, Waste and recycling FY19 Performance Pack – Improving our environment
Changes in consumer behaviours		
	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our management of risk (p. 22), Our data and analytics (p. 38-39) Community hubs Community engagement – Data and insights 2019 Annual Integrated Report – Chairman’s review (p. 6-8), CEO & Managing Director’s Review (p. 10), Our strategy and business prospects (p. 12), Our management of risk (p. 22), Engaging with our stakeholders (p. 26), Development (31-35), Shaping better communities (p. 36-37), Our intelligence platform (p. 38-39)
GRI 103: Management Approach 2016	103-2 The management approach and its components	Community hubs – Creating community hubs Community engagement
	103-3 Evaluation of the management approach	2019 Annual Integrated Report – Our data and analytics (p. 38-39) Community hubs – Creating community hubs

GRI Standard	Disclosure	Reference (URL and/or page reference)
Community engagement		
Corporate governance		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity
	103-2 The management approach and its components	2019 Corporate Governance Statement (All) Sustainability governance Ethics and risk management
	103-3 Evaluation of the management approach	2019 Corporate Governance Statement (All)
GRI 102: General Disclosures 2016 (Governance)	102-20 Executive-level responsibility for economic, environmental and social topics	Sustainability governance 2019 Corporate Governance Statement (p. 5-6)
	102-21 Composition of the highest governance body and its committees	2019 Corporate Governance Statement (p. 5-6)
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	Ethics and risk management
	205-2 Communication and training about anti-corruption policies and procedures	Ethics and risk management
Transparency of disclosure		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Industry collaborations Reporting and transparency
	103-2 The management approach and its components	Engaging with our stakeholders Industry collaborations Reporting and transparency Sustainability reporting 2019 Corporate Governance Statement – Communication (p. 14)
	103-3 Evaluation of the management approach	Industry collaborations Reporting and transparency Engaging with our stakeholders
Shareholder returns		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our management of risk (p. 22-25) 2019 Annual Integrated Report – CEO & Managing Director’s Review (p. 8-10), Our strategy and business prospects (p. 12), Our management of risk (p. 22-25), Engaging with our stakeholders (p. 26)
	103-2 The management approach and its components	Our Group strategy Sustainability strategy 2019 Corporate Governance Statement – Economic, environmental, social sustainability risks (p. 8)
	103-3 Evaluation of the management approach	2019 Annual Integrated Report – Our management of risk (p. 22), Achievements and focus (p. 14-15), Our performance (p.16), Engaging with our stakeholders (p. 26) Engaging with our stakeholders Our commitments Materiality – Our materiality review process
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	2019 Annual Integrated Report – Statement of Comprehensive Income (p. 80), Our performance (p. 16), Tax transparency (p. 48-51)
Social cohesion and integration		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity 2019 Annual Integrated Report – Our communities (p. 36) Shaping better communities – Our focus and achievements Community hubs Investing in our communities
	103-2 The management approach and its components	2019 Annual Integrated Report – Development (30-32), Our communities (p. 36) Shaping better communities – Our focus and achievements Community hubs Investing in our communities Our RAP Community engagement – Providing a consistent experience for our consumers and communities, Engaging communities in centre developments Social procurement – Procurement through social and indigenous enterprises, Case study: Making an impact with YMCA ReBuild, Case study: Supporting Indigenous employment with Wilco Electrical
	103-3 Evaluation of the management approach	Investing in our communities Community engagement

GRI Standard	Disclosure	Reference (URL and/or page reference)
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	Our commitments Investing in our communities – Community Investment Program Working with our suppliers – Procurement through social and Indigenous enterprises
An engaged workforce-innovative and collaborative culture		
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundaries	Materiality – Important issues for Vicinity Our people and culture focus
	103-2 The management approach and its components	Our people and culture focus Developing talent and capability Our culture
	103-3 Evaluation of the management approach	Our culture Developing talent and capability – How we measure our success Engaging with our stakeholders – Our people
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	Our people and culture focus FY19 Performance Pack – Creating a great place to work
	401-3 Parental leave	FY19 Performance Pack – Creating a great place to work Developing talent and capability – Learning and development through
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	Discovery FY19 Performance Pack – Creating a great place to work
	404-3 Percentage of employees receiving regular performance and career development reviews	Developing talent and capability
Non-GRI	Employee engagement score	Our culture